

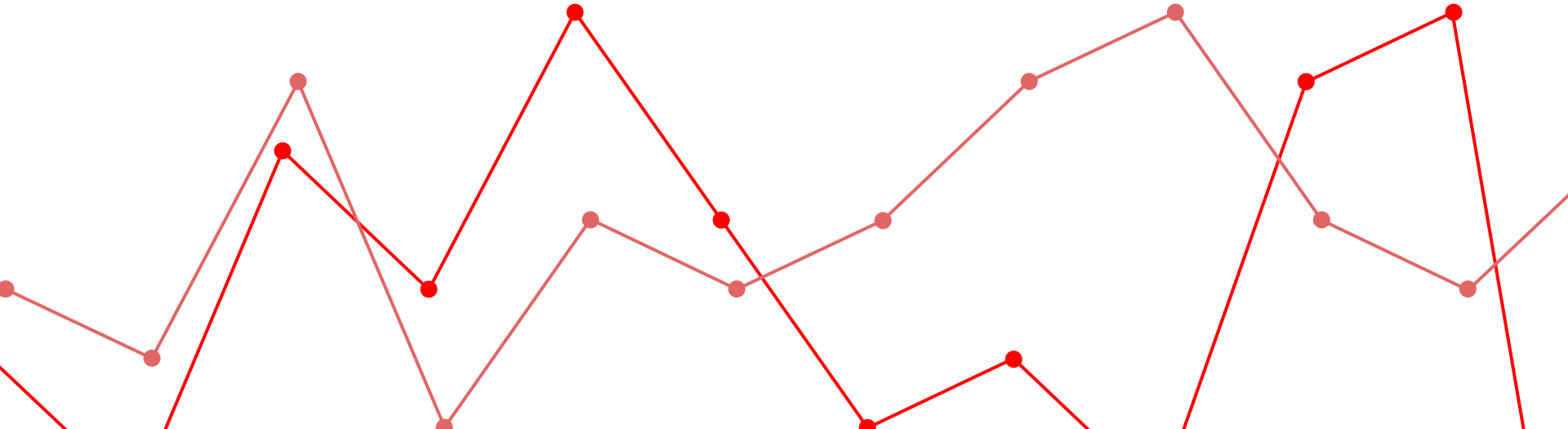
Man, the city of Atlanta would do great if garbage cans didn't block the bike lanes

I wonder if the post I shared on Twitter was seen by any county commissioners

Let's say my idea is the best idea (and it is), I wonder if anyone else would agree.

Public Pulse

“The People’s Voice, Visualized”



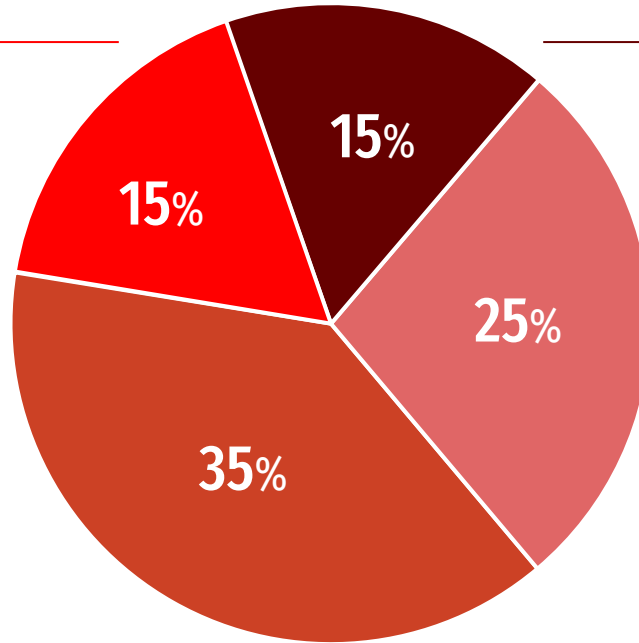
Review and Feedback Portals

Reddit

American social news aggregation, content rating, and forum social network. Registered users submit content to the site such as links, text posts, images, and videos, which are then voted up or down by other members.

Google Reviews

American company that operates online travel agencies, comparison shopping websites, and mobile apps with user-generated content.



Trip Advisor

American company that operates online travel agencies, comparison shopping websites, and mobile apps with user-generated content.

Yelp

publishes crowd-sourced reviews about businesses.



Unacceptable Service Experience with MARTA Bus Service

Apr 2024 • Solo

As a regular commuter who relies on public transit, I found my recent experience with MARTA bus service to be profoundly disappointing and utterly unacceptable. On the evening of April 26, 2024, at Oakland City Station, I encountered a series of egregious failures in service delivery that left me and numerous other passengers stranded and frustrated.

Upon my arrival at the station a little after 8 PM, I, along with several other patrons, attempted to board the #83 bus, which was the designated route to my destination. Despite our presence and evident need for transportation, the bus driver displayed an appalling disregard for customer service. He refused to open the doors or acknowledge our presence, opting instead to engross himself in his mobile device, oblivious to our pleas for assistance. This lack of basic communication and common courtesy left us stranded without explanation or recourse.

Subsequently, despite our patience and hope for alternative solutions, the situation deteriorated further. As the minutes ticked by, no other bus arrived to alleviate the growing congestion and frustration among waiting passengers. By 9:10 PM, when an excessively crowded #83 bus finally pulled into the station, the driver repeated the same disdainful behavior, callously denying boarding to a sizable crowd without any semblance of explanation or empathy.

This pattern of neglect and indifference continued unabated, as subsequent buses failed to arrive, leaving scores of passengers stranded and bewildered. The lack of communication or transparency from MARTA staff only exacerbated an already dire situation, further eroding trust and confidence in the reliability of the service.

Ultimately, after enduring nearly an hour of futile waiting and witnessing the escalating discontent of fellow commuters, I was compelled to seek alternative transportation, abandoning any hope of MARTA rectifying the situation.

In conclusion, the terrible service experience I encountered with MARTA bus service on April 26, 2024, highlights systemic failures in communication, customer service, and operational efficiency. Such gross negligence and disregard for passenger well-being cannot be excused or overlooked. MARTA must urgently address these deficiencies and implement concrete measures to ensure that such incidents are not repeated in the future. As a vital public service provider, MARTA owes its patrons nothing less than reliable, respectful, and accountable service at all times.

[Read less](#) ^

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Clipboard: Paste, Cut, Copy, Format Painter

Font: Calibri, 11, Bold, Italic, Underline, Color, Background Color

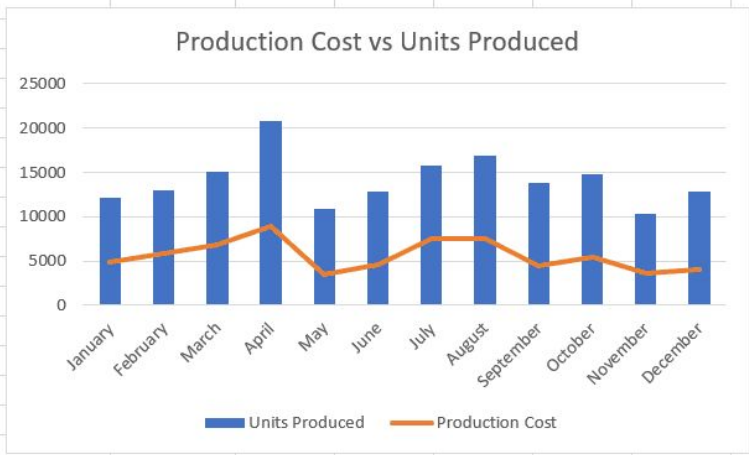
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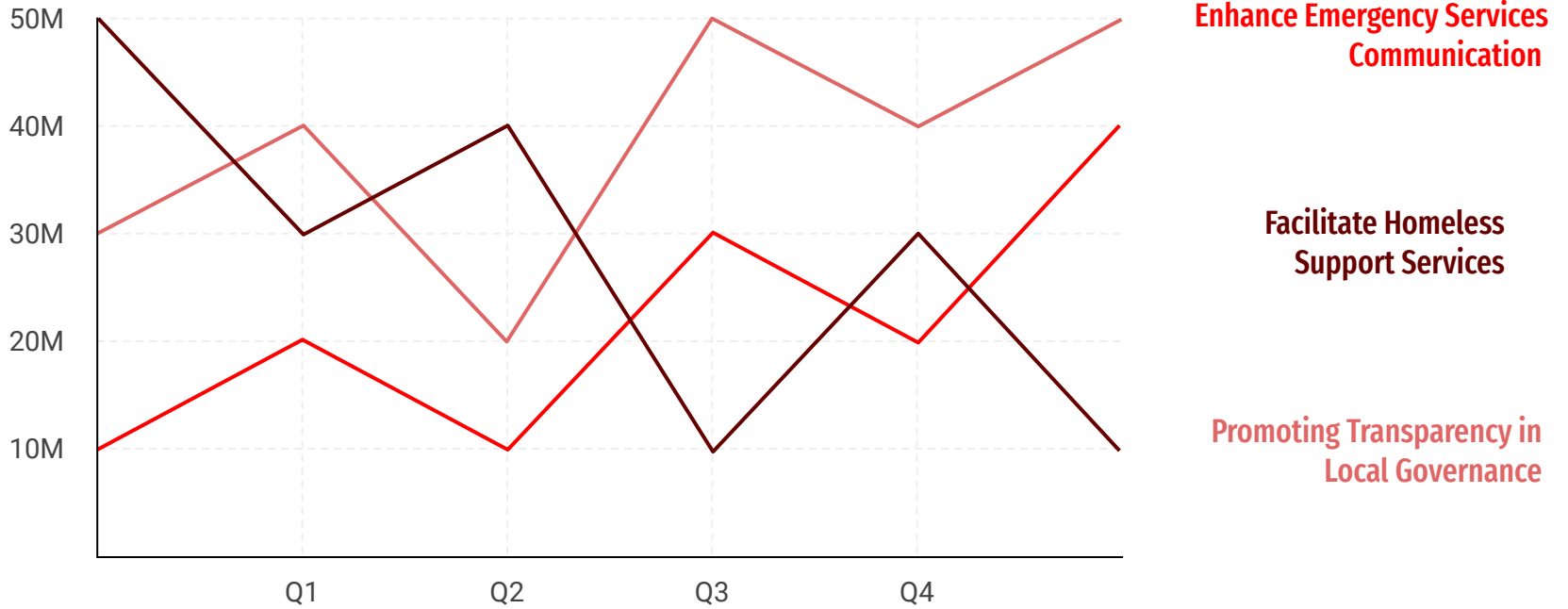
	A	B	C	D	E	F	G	H	I	J	K	L
1	Month	Units Produced	Production Cost									
2	January	12082	\$4,854									
3	February	13028	\$5,832									
4	March	15028	\$6,849									
5	April	20854	\$8,939									
6	May	10842	\$3,482									
7	June	12848	\$4,584									
8	July	15832	\$7,482									
9	August	16843	\$7,583									
10	September	13832	\$4,504									
11	October	14832	\$5,483									
12	November	10282	\$3,584									
13	December	12829	\$3,984									
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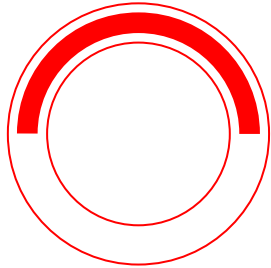


- 202,600 Daily Riders
- 449, 127 people live in Atlanta
- 42 million a year
- 97,222 people traveling daily through Atlanta
- MARTA is the 8th largest system in the country

Expansion

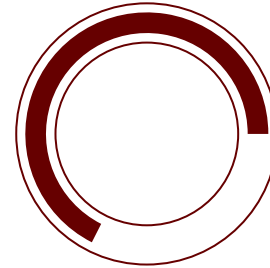


Data Charts Infographics



Relevance

- Streamlining City Administration
- Improving Public Transportation



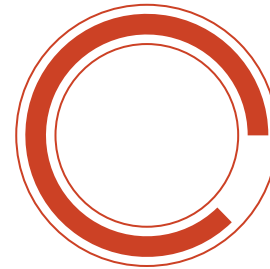
Innovation

- We don't reinvent we reimagine



Scalability

- Branch out to other public sector issues.
- Facial recognition
- ML Audio classification



User Experience

- Simplistic
- Branded
- User Friendly
- Intuitive

Thank You